

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 25th day of March'2025

C.G.No.185/2024-25/Annamayya Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. S.L. Anjani Kumar **Member (Technical)**
Smt. W. Vijaya Lakshmi **Member (Independent)**

Between

Smt. R.Venkatamma & Others, D.No. 8/38,
Santhi Nagar (V), Mysurivaripalli (Panchayat),
Kodur (M), Annamayya District.

Complainant

AND

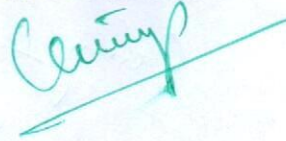
1. Superintending Engineer/O/Annamayya
2. Dy.Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of one of the complainants, respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 06.11.2024 at Kodur stating that in their village 11 KV line is passing over their houses and it is to be shifted.




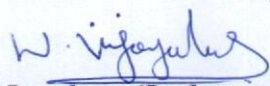
02. The said complaint was registered as C.G.No.185/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they shifted the 11 KV lines and redressed the grievance of the complainant and others.
03. Heard one of the complainant and respondents through video conferencing. The respondents submit that on receiving the complaint, they shifted the 11 KV lines and redressed the grievance of the complainant and others. Sri. S. Ameer who is one of the complainants attended to the enquiry and reported satisfaction about the shifting of 11 KV lines and requested to close the complaint. Since the grievance of the complainants is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.


CHAIRPERSON

25/03/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

